



ARENA GROUP WEBSITE PRIVACY POLICY

This website is owned and operated by Arena. Its purpose is to provide general information regarding our services and facilities available to you as our client. We want you to feel confident that the personal information you share with us will remain secure and confidential and only used in a manner we have explained, and you have agreed.

This privacy policy sets out our commitment to you in maintaining your privacy whilst you access this website.

3rd Party links to non-Arena controlled websites.

Our website contains links to other resources which are provided for your convenience and information. If you follow these links, then you will leave our website. We do not control or administer those websites. Their privacy policies or practices may differ from ours and therefore we encourage you to review their privacy policies before providing any personal information to them.

Types Information we collect.

- Personal information is defined as any information that can be used to directly or indirectly identify a natural (living) person.
- Arena uses personal information to better understand your needs and provide you with our services. If you choose to provide us with your personal information, it will be used to support you as our client.
- We will not seek to gather personal information we do not need to satisfy the material needs of us the controller or serve you as our client.
- On some of our pages within our website you can request further information, if you choose to share this information we promise only to use it for the purpose you intended and not to share or pass on your information to any party without your consent.
- Non-Personal session information.
Session information relates to the use of your web browser and the performance of our website whilst you view our website. This information is not shared or passed on and is solely used for the administration and monitoring of our website.
- Our "Contact us" facility is provided by "vCita", any information you provide via the form will be collected by "vCita" and transmitted to us directly in a secure manner. "vCita" have their own privacy policy available at www.vcita.com

With whom do we share your personal information?

We do not rent, sell or share personal information about you with other people or non-affiliated companies except to provide products or services you've requested or without any reliance on lawful or regulatory basis.

Arena contracts third party suppliers and service providers to be able to provide a complete solution. Our suppliers and service providers are generally required to keep any information

provided confidential and not to use it for any other purpose other than to exercise the provisions of our extended services to you.

Acceptance of our Privacy Policy

By using our website and providing us with your personal information, you are accepting and agreeing to our privacy policy.

Limitation of liability

Our website is provided “as is” and whilst we make best endeavours to verify the information we place on the website, there are no guarantees or warranties expressed or implied in relation to its accuracy.

We make no assurances that the website will meet your requirements or will be fully error free in either its operation or availability. We will not be liable, in contract, tort, without limitation through its representation or opinions.

Changes to this Privacy Policy

From time to time we will review and may update this policy. We will notify you about significant changes in the way we treat personal information by placing a prominent notice on our web site.

Your rights

Under the provisions of the General Data Protection Regulations you are granted certain rights and privileges. Arena agree to uphold your rights as defined within the regulations.

1. You have the right to object to our processing of your data.
2. You have the right to access any data we hold about you.
3. You have the right to rectify any information we hold about you.
4. You have the right to restrict our processing of your information.
5. You have the right to be forgotten.